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Email: info@kiwiplants.co.nz
Website: www.kiwiplants.co.nz

Standard Domestic Terms of Trade

Payment

- Payment for products and goods can be made by any major credit or debit card.
- In the event of payment being declined by your card issuer, Kiwi Plants Ltd shall not be responsible for any costs or inconvenience caused by a subsequent delay in dispatch.

Prices

- We reserve the right to adjust prices without notice.

Minimum Order

- A minimum order is required of NZD\$200.00.

Sending Order as a Gift

- To send an order as a gift, please ensure this is stated and you supply a separate recipient name and delivery address.

Availability

- If there is a delay in supplying your order we will e-mail you with expected supply dates.
- If availability is seasonal (fruit) a delay may be one year or more.

Delivery Charges And Methods

- Orders are usually dispatched on the day payment is received, however due to any delays with customs and at busy times, this may not be possible. Please therefore allow one (1) week for delivery.
- Orders are dispatched by courier.
- Kiwi Plants Ltd cannot accept responsibility for any loss of or damage to the delivery once dispatched.
- All claims for loss or damages should be directed to the courier company.
- All orders are subject to delivery charges. Please contact us to check out the delivery charge.

Cancellation of Order and Return of Goods

- All customers have the right to cancel their orders placed through our website within seven (7) working days (NZ time) of their payment for goods or up until the goods have been dispatched.
- Kiwi Plants Ltd will refund, replace or provide credit for goods only if:
 - They were purchased from us within the last seven (7) working days.
 - They are returned to us in their original packaging, unopened and in original, resalable condition.
 - They are returned with a completed return form.
 - They are returned with evidence of their payment (receipt or invoice number).
- Once we have received the goods in a saleable condition, a refund for their cost will be made to your credit/debit card.
- Customers are responsible for the cost of returning the goods to Kiwi Plants Ltd.
- Please note we do not refund any carriage charges paid.

Legal notice

- Kiwi Plants Ltd website and terms and conditions are governed by the laws of New Zealand. Any disputes arising shall be resolved by the New Zealand courts.

